

ENVIRONMENTAL POLICY 2024



PULLMAN RIGA OLD TOWN

Statement

At Pullman Riga Old Town, we know the pressing global environmental challenges and recognize our duty to protect the environment. While prioritizing the comfort and satisfaction of our guests, we are dedicated to conducting our operations sustainably. Our goal is to reduce our operational footprint and conserve the environment in all areas where we are active.

In fulfilling this commitment, Pullman Riga Old Town will strive to:

- Comply with or surpass applicable environmental laws, standards, and best practices.
- Track and document energy use and related emissions regularly, analyzing the data monthly, quarterly, and annually to reduce energy consumption and emissions by at least 5% compared to the targets outlined in the annual financial plan.
- Appreciate and protect the natural heritage of our location, allowing guests to experience genuine local culture.
- Promote the efficient use of materials and resources, focusing on conserving water and energy throughout our property.
- Work diligently to reduce waste by reusing, recycling, and conserving natural resources, especially energy and water.
- Establish robust environmental and social goals, integrate a review process, and provide regular progress updates.
- Continuously seek opportunities to enhance our environmental management system.
- Raise awareness and educate staff about environmental issues and sustainable work practices.
- Involve guests, staff, suppliers, contractors, and the local community in our environmental initiatives, considering their feedback in developing our programs and procedures.
- Engage in environmentally preferable purchasing practices.
- Participate actively in initiatives to enhance environmental protection at both local and national levels.

Statement

This policy aims to steer our property toward sustainable management practices.

1. ENVIRONMENTAL AWARENESS

- We will keep our colleagues informed about environmental issues, the importance of preserving local cultures, and the need for responsible action by all.

- We will share with our colleagues the environmental practices to be implemented at work and simple eco-friendly measures they can adopt daily.
- We will encourage our colleagues to engage in and support environmental initiatives.
- We will communicate our environmental commitment to guests and offer them opportunities to support our green initiatives.
- We will promote awareness of environmental issues and best sustainability practices within the local community.

2. ENERGY

Reducing energy consumption will decrease our environmental impact and simultaneously lower energy costs. To achieve this, we will:

- Implement measures to enhance the energy efficiency of our workplace.
- Reduce reliance on fossil fuels by opting for renewable energy sources.
- Keep our machinery and equipment in excellent working condition.
- Choose energy-efficient equipment and low-energy appliances.
- Ensure optimal usage of plant and machinery.
- Utilize timers, sensors, and other devices that help regulate energy consumption.
- Harness solar energy wherever feasible.
- Minimize energy loss by using insulated pipes for hot or chilled fluids.
- Set targets for limiting consumption and regularly monitor progress to refine processes.
- Implement solar heating and power projects across the resort.

3. WATER

With global warming impacting the whole world, including Riga, and scarce freshwater sources, water conservation is crucial. As a responsible company, we will:

- Minimize water losses by routinely checking for leaks.
- Install water-saving devices like sensors and regulators, such as sensor-controlled men's urinals.
- Ensure efficient use of laundry equipment.
- Educate our colleagues and guests about responsible water usage.
- Provide guests with the option to reuse towels and sheets.
- Decrease the use of desalinated water by capturing and utilizing rainwater whenever possible.
- Set targets to minimize water consumption and periodically monitor and analyze progress.

- Continually explore new methods to reduce water usage.

4. WASTE

We recognize that the waste we generate is a significant pollutant, impacting the environment and public health. We are committed to avoiding waste and maximizing recycling and reuse to mitigate this impact. Our Waste Management Plan will include the following initiatives:

- Minimize the use of disposable packaging for resort supplies wherever feasible.
- Opt for compostable and biodegradable products and materials whenever available.
- Reduce individual packaging of hygiene products in guest rooms.
- Implement systematic sorting and separation of recyclable waste.
- Collect and recycle cooking oil for approved uses.
- Compost green waste in the garden to create nutrient-rich natural fertilizer.
- Organize recycling for paper, cardboard, glass, plastic packaging, metal cans, ink cartridges, and restaurant organic waste.
- Collaborate with third-party recycling companies.
- Participate in projects with the local community to repurpose recycled materials.
- Safely dispose of hazardous waste, including batteries, electronic devices, and fluorescent bulbs/tubes.
- Organize and support environmental clean-up efforts in the surrounding area.

5. ENVIRONMENTALLY PREFERABLE PURCHASING

Green procurement, also known as Environmentally Preferable Purchasing (EPP), involves sourcing products and services that are less harmful to the environment, benefiting land, air, water, and all dependent species. Green products are those produced with minimal environmental impact during use or disposal. We are committed to implementing EPP wherever green options exist while maintaining guest satisfaction, adhering to company standards, and considering cost-effectiveness. Our green purchasing measures will include:

- Encouraging and prioritizing eco-friendly and energy-efficient products.
- Preferring recycled, compostable, and biodegradable products.
- Buying seasonal and locally produced goods to minimize transportation energy.
- Purchasing in bulk to reduce packaging waste.
- Favoring organic fertilizers and less harmful cleaning agents.
- Choosing eco-friendly designs and eco-labeled products.

- Sourcing from suppliers that are less polluting or that utilize clean technology.
- Encouraging and prioritizing vendors using recycled packaging materials and exploring further reuse or recycling options.
- Greening the supply chain by integrating these practices throughout.

6. DESTINATION PROTECTION

The natural environment is a key attraction for leisure visitors. To foster sustainable tourism, we will:

- Protect the area's natural and cultural values while developing recreational facilities and activities for our guests.
- Participate in habitat restoration efforts whenever possible.
- Promote local food, entertainment, culture, and cottage industries.
- Collaborate with local communities when developing cultural attractions.
- Provide guests with a list of eco-friendly products and local souvenirs available for purchase.

7. BIODIVERSITY AND PROTECTION OF WILDLIFE

Biodiversity enhances ecosystem productivity, with each species playing a crucial role. To protect biodiversity, we will:

- Minimize the use of insecticides, herbicides, and fungicides.
- Utilize organic fertilizers.
- Choose environmentally friendly cleaning products.
- Purchase seafood and agricultural products that are sustainably harvested.
- Water plants judiciously.
- Incorporate indigenous plants in landscaping to minimize light and noise pollution.
- Prevent the introduction of invasive alien species in our gardens and landscapes.
- Refrain from displaying or selling products from threatened or protected plant and animal species.
- Engage in local ecological restoration initiatives.
- Avoid keeping captive wildlife on property grounds, except for authorized wildlife breeding, rescue, or reintroduction programs, following legal and best practice guidelines.



Pullman Riga Old Town complies, as far as reasonably possible, with this policy.